

IT Director as a Service - 2023

Who We Are: An offering to State Agencies to provide strategic IT leadership as an embedded staff member providing a link between the State Agency's Executive leadership team and the IOT Executive leadership team.

Our Mission: To provide a resource within State Agencies to facilitate alignment of the individual Agency's IT operations and strategies with those defined by IOT while ensuring minimal disruption to Agency operations

Department: NA

Manager: Scott Munoz

Formed: 2022

What We Do:

Strategy Assist Agency Executive staff with annual strategy planning and development.
Align Agency IT strategy and operations with IOT's overall strategy and operations.

Our Products: A Director level person.

Our Tools: ASM Alemba Service Manager (ASM).

Our Metrics: TBD

Our Customers: State agencies that agree to partner with IOT for this service

Our Budget: \$0

Major Accomplishments:

- Newly formed in 2022

Current Projects:

- Build IHADA IT Roadmap
- Modernize IHADA applications
- Develop ITDaaS playbook to aid in growing the program